#### International Operational Management

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# How to adjust to the new job?

- × 1. Learning everything you can about....
- × the organization
- the products and service
- **x** the organization chart
- × customers
- **x** organization culture
- x who is important and who is less important

- Arrive for work on time, this shows that you are....
- × you are dependable
- **x** you respect the rules
- × you are a hard working employee
- **x** you will be good asset of the company

- Solution 3. Dress appropriately, this shows that you are.....
- **x** you have good manner
- **x** you are consistent with others
- × you are a real business man or woman
- **x** your personality is clean and groomed

- \* 4. Know what it takes to be success, do the following.....
- **x** willing to do new task and new assignment
- **x** willing to learn fast and work fast
- **x** willing to understand what your boss wants
- **x** willing to prepare before come to work

# What are company benefits?

.....

#### WHAT ARE COMPANY BENEFITS

Company benefits are forms of value additional to employee salary provide to employees in return for their contributions to the company.

#### SIX MAJOR BENEFITS

- × 1. Pay for time not worked benefit
- × 2. Insurance benefits
- **×** 3. Retirement benefits
- × 4. Employee service benefits
- × 5. Flexible benefits program
- × 6. Fringe benefits (Perks)

× A. Unemployment insurance –

 Government unemployment insurance will pay to employees at least six months when they lose their job but employee must be working for the firm at least 15 months.

**x** B. Vocations and Holidays

- \* Employee may get 10 to 15 days of vocation depends on the policy of the company.
- \* Holidays means government holiday such as new year holiday. King's birthday holiday.
- **\*** If the employees have to work on holiday, they will get extra pay.

**×** C. Sick Leave

 Employees can ask for sick leave about 12 days per year. Some firms may pay for employee sick leave.

**×** D. Severance pay

\* Company will pay employees for situations such as plant or factory closing, or firm downsizing,

#### **2. INSURANCE BENEFITS**

**×** A. Work related accident insurance

- Company has an obligation to pay for employees work related accident.
- For example, pay 60 percent of salary for 10 years if the accident causes employee to be an permanent disability.

#### **2. INSURANCE BENEFITS**

**×** B. Group Life Insurance

 It is a group insurance that depends on the policy of the firm. Firm may pay all 100 percent of the cost or 50:50 between firm and employees

#### **3. RETIREMENT BENEFITS**

A. Pension plans

- 1. Plan that employee will get the money after retirement. It could be
- 2. one lump-sum amount
- 3. monthly payment until you die
- 4. percentage of profit sharing plan

#### **3. RETIREMENT BENEFITS**

**×** B. Early retirement plan

 Firm, which wants to downsizing, will offer employee to retire early such as 50 years old and give a big cash payment.

#### 4. EMPLOYEE SERVICE BENEFITS

- × A. Personal service benefit
- credit union employee can borrow money to buy car or house
- counseling employee can ask for help in terms of legal

#### 4. EMPLOYEE SERVICE BENEFITS

**x** B. Job related service benefits

- x child care take care of employee babies
- elderly care take care of employee's senior family members
- **x** transportation provide transportation for employee
- Housing and food service provide housing and foods for employees
- **x** education service provide education for employees

#### **5. FLEXIBLE BENEFITS PROGRAM**

- **x** A. Flexible work benefits
- × Allow to work form home
- **x** Allow to work half a day
- Allow to work flexible time and shift

- × Individual car parking space
- **x** Big furnished office with modern computer set
- Travel with business class in stead of economy class
- × Limousine and individual chauffer
- × Individual secretary
- **x** Provide a free condo for executives
- **x** Free golf club member

What are the 10 important positive statements for HR manager?

#### 10 IMPORTANT POSITIVE STATEMENTS FOR HR MANAGER

- × 1. I am optimistic about the future.
- × 2. I give credit to those who deserves credit.
- × 3. I have a "can do" attitude.
- × 4. I am decisive in making decision.
- × 5. I am accessible to other people.
- × 6. I am a good listener.
- × 7. I acknowledge mistakes I make
- **×** 8. I associate myself with the best and brightest people.
- × 9. I always finish my work assignment on time.
- × 10. I love my work and I love my organization.

## ASSIGNMENT #1

- \* 1. What is the meaning of company benefits? What are the six major benefits?
- X Write down ten important positive statements for HR manager. Suggest five of your own positive statements for Thai HR manager.
- X List and explain four things your can do to adjust yourself to the new job. Suggest two more things you can do to adjust yourself to the new job.
- A. list at least ten fringe benefits or perks for an executives of a big international company such CP company or PTT company.

#### ORAL TEST : TEN POSITIVE STATEMENTS FOR HR MANAGER

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