



TQF 5 - Course Report

Course Code: HHM2208

Course Title: Information Technology for Hotel and Restaurant

Credits: 3 (3-0-6)

Semester /Academic Year: 2/2020

Students: Hotel Management, Restaurant Business

Lecturer: Mr. Pongrapee Kaewsaiha

**College of Hospitality Industry Management
Suan Sunandha Rajabhat University**

Course Report

Institution: Suan Sunandha Rajabhat University

Campus/Faculty/Department: College of Hospitality Industry Management

Section1: General Information

1. Course code and title:

HHM2208 - Information Technology for Hotel and Restaurant

2. Pre-requisite:

None

3. Faculty Member(s) Teaching the Course and Sections:

Aj. Pongrapee Kaewsaiha

Thursday: 9:00 – 12:00

4. Semester and Academic Year:

Semester 2, Academic Year 2020

5. Venue

College of Hospitality Industry Management

Suan Sunandha Rajabhat University, Nakhon-Pathom Campus

Section 2: Completion of the Lesson Plan

1. Number of actual teaching hours compared with the lesson plan

Topics	Teaching hours as planned	Actual teaching hours	Reason (in case the discrepancy is more than 25%)
Course introduction	3	3	
Advanced spreadsheet	9	9	
Commercial software and services for hotel & restaurant operations	9	9	
Information technology in hotel & restaurant industry	3	3	
Simple data collecting task	9	9	
Information system design and development	9	9	
Total	42	42	

2. Topics that couldn't be taught as planned

Topics that couldn't be taught	Significance of the topics that couldn't be taught	Compensation
-	-	-

3. Effectiveness of the teaching methods specified in the course specification

Learning Outcomes	Teaching methods specified in the course specification	Effectiveness (Use ✓)		Problems of the teaching method and suggestions
		Yes	No	
1. Morals and ethics	1. Examples 2. Case studies 3. Participation	✓	-	-
2. Knowledge	1. Coursework 2. Work with research data 3. Problem-based learning	✓	-	-
3. Cognitive skills	1. Industry-specific apps 2. Problem-based learning	✓	-	-
4. Interpersonal skills and responsibilities	1. Group works 2. Collaborative learning	✓	-	-
5. Numerical analysis, Communication and information technology skills	1. Numerical analysis 2. Presentation	✓	-	-

4. Suggestions for improving teaching methods

-

Section 3: Course Outcomes

1. Number of registered students: 14 students

2. Number of students at the end of semester: 14 students

3 Number of students who withdrew (W): -

4. Grade distribution

Grade	No. of students	Percentage	Remark
A	3	21.43	
A-	1	7.14	
B+	1	7.14	
B	2	14.29	
B-	3	21.43	
C+	1	7.14	
C	2	14.29	
C-	-	-	
D+	-	-	
D	-	-	
D-	-	-	
F	-	-	
Incomplete (I)	1	7.14	
Total	14	100.00	

5. Factors causing unusual distribution of grades (if any)

-

6. Discrepancies in the evaluation plan specified in the course specification

6.1 Discrepancy in evaluation time frame

Details of Discrepancy	Reasons
-	-

6.2 Discrepancy in evaluation methods

Details of Discrepancy	Reasons
-	-

7. Verification of students' achievements

Verification Method	Verification Result
Program committee approval	Approved

Section 4: Problems and impacts

1. Teaching and learning resources

-

2. Administration and organization

Problems from administration: None	Impacts on students' learning: None
Problems from organization: Uncertain closing dates and new facility usage policies (due to the pandemic) caused a lot of difficulty in managing on-site workshops.	Impacts on students' learning: A group of students were unable to attend the workshop. Online workshop is impractical due to IT facility requirements.

Section 5: Course Evaluation

1. Results of course evaluation by students

To be reviewed by the administration board.

2. Results of course evaluation by other evaluation methods

None

Section 6: Improvement Plan

1. Progress of teaching and learning improvement recommended in the previous course report

None

2. Other improvements

None

3. Suggestions for improvement for Semester 1, Academic year 2021

Suggestions	Time Frame	Responsible person
Update course materials and activities	July 2021	Mr. Pongrapee Kaewsaiha

4. Suggestions of faculty member(s) responsible for the course

-

Responsible Faculty Member/Coordinator:

Signature.....Submission Date.....

Chairperson/Program Director:

Signature.....Received Date