

IMT3312 AIRLINE RESERVATION AND TICKETING

WEEK 2

JD

To find Amadeus Office ID, Terminal Address and each area status by a simple

System Response

8CB2AFD1	THRI42980	PSEUDO CITY : AGY						
AREA	TM	MOD	SG/DT.LG	TIME	QCAT	ACT.Q	STATUS	NAME
B-IN		PRD	KI/SU.EN	24			PNR CREATE	
A-OUT	01M	PRD	SH/SU.EN	24			PNR DISPLAY	AHMADI*
C							NOT SIGNED	
D							NOT SIGNED	
E-OUT	05M	TRN	PA/SU.EN	24			SIGNED	
F							NOT SIGNED	

Terminal Address Office ID City Code

Command Page 1

```
> JD
Terminal Address      Office ID
00000000              BKKTG350M

AREA  TM  MOD  SG/DT.LG  TIME  ACT.Q  STATUS  NAME
A-IN  TRN  SE/AS.EN  24      SIGNED
B      NOT SIGNED
C      NOT SIGNED
D      NOT SIGNED
E      NOT SIGNED
F      NOT SIGNED
*TRN*
█
> |
```

Amadeus Information System (AIS)

To display a list of all topics in AIS.

Example: GG AIS

```
Command Page 1
> GG AIS

GGAIS                AMADEUS INFORMATION   EN 16FEB16 0527Z
WELCOME TO THE AMADEUS INFORMATION PAGES (AIP)
=====
THE MAIN TOPICS OF INFORMATION AVAILABLE IN AIP ARE SHOWN
BELOW ALONG WITH THE ENTRY THAT SHOULD BE MADE TO ACCESS
THEM. AS NEW TOPICS ARE ADDED THIS LIST WILL BE UPDATED.
** NOTE THAT  XYZ = AIRPORT CODE, YY = PROVIDER CODE,
                XX = COUNTRY CODE

-----
TOPIC                                ENTER
-----
AIR ALLIANCES LIST **                GG ALLIANCE
AIRLINE INFORMATION                 GG AIR
AIRPORT INFORMATION                 GG APT
AMADEUS INSTANT MARKETING - AIM -   GG AIM
AMADEUSPRO - GENERAL INFO           GG PRO
ARC CARRIERS                        GG ARCUS
AUXILIARY SERVICE PROVIDERS         GG AUX
AMADEUS COMMERCIAL ORGANISATION - ACO INFO GG AMA XX
BSP CARRIERS                        GG BSP
CALENDAR                            GG CAL
CAR RENTAL INFORMATION             GG CAR
█
> |
```

GGALLIANCE

Command Page 1

> ggalliance

INDEX

EN 3MAR03 0946Z

AIR ALLIANCES LIST

ALLIANCES NAME

ENTER OR

ALLIANCE DISPLAYS

ONEWORLD
STAR ALLIANCE
SKYTEAM

GPONE GGONEWORLD
GPSTA GGSTARALLIANCE
GPSKY GGSKYTEAM

ENTER AN*O...
ENTER AN*A...
ENTER AN*S...

*** END OF INDEX ***



> |

GGONEWORLD

Command Page 1

> GGONEWORLD

ONEWORLD

EN 17NOV16 1823Z

ONEWORLD ALLIANCE PARTNERS LIST

AIR BERLIN
AMERICAN AIRLINES
BRITISH AIRWAYS
CATHAY PACIFIC AIRWAYS
FINNAIR
IBERIA
JAPAN AIRLINES INTL
LATAM
MALAYSIA AIRLINES
QANTAS AIRWAYS LTD
QATAR AIRWAYS
ROYAL JORDANIAN
S7 AIRLINES
SRILANKAN AIRLINES



GGSTARALLIANCE

Command Page 1

> GGSTARALLIANCE

STAR ALLIANCE

EN 24JUL15 1434Z

STAR ALLIANCE PARTNERS LIST

A3 - AEGEAN AIRLINES	OS - AUSTRIAN AIRLINES
AC - AIR CANADA	OU - CROATIA AIRLINES
AI - AIR INDIA	OZ - ASIANA AIRLINES
AV - AVIANCA	SA - SOUTH AFRICAN AIRWAYS
BR - EVA AIR	SK - SAS
CA - AIR CHINA	SN - BRUSSELS AIRLINES
CM - COPA AIRLINES	SQ - SINGAPORE AIRLINES
ET - ETHIOPIAN AIRLINES	TG - THAI AIRWAYS INTERNATIONAL
JP - ADRIA AIRWAYS	TK - TURKISH AIRLINES
LH - LUFTHANSA	TP - TAP PORTUGAL
LO - POLISH AIRLINES	UA - UNITED AIRLINES
LX - SWISS	ZH - SHENZHEN AIRLINES
MS - EGYPTAIR AIRLINES	
NH - ALL NIPPON AIRWAYS	
NZ - AIR NEW ZEALAND LTD	
O6 - AVIANCA BRASIL	



GGSKYTEAM

Command Page 1

> GGSKYTEAM

SKYTEAM

EN 18MAY15 0844Z

SKYTEAM ALLIANCE PARTNERS LIST

AF - AIR FRANCE
AM - AEROMEXICO
AR - AEROLINEAS ARGENTINAS
AZ - ALITALIA
CI - CHINA AIRLINES
CZ - CHINA SOUTHERN
DL - DELTA AIRLINES
GA - GARUDA INDONESIA
KE - KOREAN AIR
KL - KLM ROYAL DUTCH AIRLINES
KQ - KENYA AIRWAYS
ME - MIDDLE EAST AIRLINES
MF - XIAMEN AIRLINES
MU - CHINA EASTERN AIRLINES
OK - CZECH AIRLINES

Airline Information

To request airline information pages, enter:

GGAIR Code

```
Command Page 1
> GGAIR

GGPCA / GGAIR      EN      3SEP13 1851Z
*****
* PARTICIPATING CARRIERS IN AMADEUS *
*****

GGPCA & GGAIR PAGES PROVIDE YOU DETAILED INFORMATION ON ACCESS
AND FUNCTION LEVELS OF AMADEUS PARTICIPATING CARRIERS WHICH
MAINTAIN THEIR SCHEDULES AND AVAILABILITY IN AMADEUS. THEY ALSO
SHOW WHICH PARTICIPATING CARRIERS USE AIS PAGES TO INFORM YOU
ON MARKETING, OPERATIONAL AND OTHER AIRLINES RELATED ISSUES.

PARTICIPATING CARRIER XX AIS PAGES .....
CARRIERS USING SFPD TICKETING INHIBITION.....
LIST OF CARRIERS HAVING THEIR OWN AIS PAGES ..
LIST OF CARRIERS BANNED IN EUROPEAN AIRSPACE..
ACCESS & FUNCTION LEVEL PER AIRLINE .....
PARTICIPATING CARRIERS "ON REQUEST" .....
ACCESS LEVELS .....
FUNCTION LEVELS .....
CARRIERS SUPPORTING DAILY SCHEDULE UPDATE ....
INFO.ON AIRLINE-SPECIFIC E-TICKETING POLICIES....

ENTER:      OR:
GGAIRXX
GGAIRSFTI
GGAIRAIS
GGAIRECC
GGPCAXX
GGPCALREQ  GPREQ
GGPCALACC  GPACC
GGPCALFUN  GPFUN
GGPCALDSU  GPDSU
HEETTX

█
>|
```


Airline Information

To request information
for a specific airline.
Example: GGAIRAF

```
Command Page 1
> GGAIRAF

                                     EN 11JUL17 0926Z
SOURCEUR: JH.UG                      PUBLISHER: PCCP SX
-----

*****
*****
***** ALL INFO CAN BE FOUND ON AGENTCONNECT.BIZ *****
*****
*****

EXCEPT SUBJECTS IN THE INDEX BELOW:

-----
A - B
-----

ADDRESSES AIR FRANCE (XXX:CODE VILLE).....GGAIRAF XXX
AGREEMENTS (AF STAFF PERSONAL USE).....VIA GPNET ET MYIDTRAVEL
AGREEMENTS (AF STAFF MISSIONS)...SEE HTTP://VPIPRO.AIRFRANCE.FR
AIRCRAFT TYPE DECODING ((AMADEUS PAGE).....GGCODEAIR
AIRLINES NON PARTICIPATING IN AMADEUS (AMADEUS PAGE)..GGNONPCA
AIRPORT (AF INFO-3 LETTERS CITY CODE).....GGAIRAF XXX
AIRPORT INFO (AMADEUS PAGE!).....GG APTXXX

█
> |
```

Airline Information

Command Page 1

> GGAIIRAFBAGS

EN 20FEB15 0954Z

ORIGIN SOURCE : CM.PU PUBLISHER : JH.UG-PARUGAF
GGAIIRAFBAGGAGES

```
*****  
* THE AF INFORMATION CONCERNING BAGGAGES *  
* IS NO MORE AVAILABLE ON *  
* GGAIIRAFBAGGAGES PAGES *  
* BUT ONLY, ACCORDING TO YOUR MARKET, ON : *  
* AGENTCONNECT.BIZ : SALES AND SUPPORT / BAGGAGE *  
*****  
** END OF BAG **
```

To request specific
subject related to an
airline.

Example: GGAIIRAFBAGS

>|

Airport Information

Command Page 1

> GGAPT

AIRPORT INFORMATION EN 12JUL10 1459Z

=====

WELCOME TO AMADEUS AIRPORT INFORMATION PAGES.

=====

TO ACCESS THE AIRPORT PAGES, PLEASE ENTER: GG APT XXX

(WHERE XXX STANDS FOR THE AIRPORT CODE. E.G. GGAPTCDG)

FIVE SUBJECTS ARE AVAILABLE FOR EACH AIRPORT:

- GENERAL INFORMATION
- PARKING INFORMATION
- CHECK-IN INFORMATION
- AIRPORT FACILITIES INFORMATION
- GROUND SURFACE TRANSPORTATION INFORMATION

IMPORTANT

THIS INFORMATION IS OBTAINED FROM DIFFERENT AIRPORT AUTHORITIES AND/OR AIRLINES. IT IS REGULARLY UPDATED HOWEVER IT CAN BE SUBJECT TO MODIFICATIONS WITHOUT ANY NOTICE.

SO IT IS STRONGLY RECOMMENDED TO VERIFY THE INFORMATION GIVEN BY CONTACTING THE INQUIRIES PHONE NUMBER OF THE RELATED GGAPT GENERAL INFORMATION PAGE OR THE RELATED AIRLINE.

To request the airport
information display.
Example: GGAPT

Airport Information

Command Page 1

> GGAPTIKA

GENERAL INFORMATION EN 1AUG11 1323Z
IMAM KHOMEINI INTERNATIONAL AIRPORT (IKA)

IRAN IR

POSITION OF AIRPORT : 28 MLS / 45 KMS S.W OF TEHRAN

ENQUIRIES PHONE NUMBER: +98 (21) 51001
FLIGHT INFORMATION NO : +98 (21) 51007009 - 12

TERMINALS DECODING : MS 23
AIRPORT TAX : NONE

TOPIC ENTER OR PAGE

CAR PARKING GG APT IKA PARK GP2
CHECK IN INFORMATION GG APT IKA CHECK GP3
FACILITIES GG APT IKA FACIL GP4
SURFACE TRANSPORTATION GG APT IKA SURF GP5

To display specific
airport information.
Example: GGAPTIKA

HE

Command Page 1

> he

INTRODUCTION TO HELP EN 8JUL15 1259Z

THESE ARE THE WAYS YOU CAN FIND THE HELP YOU NEED:

TYPE OF HELP -----	ENTRY -----	EXAMPLE -----
SPECIFIC SUBJECT	HE (SUBJECT NAME)	HE HOTELS
SPECIFIC TRANSACTION	HE (TRANSACTION CODE)	HE HA
HELP ON YOUR LAST ENTRY	HE/	
WHAT'S NEW IN HELP	HE UPDATES	
HELP ON HELP	HE HELP	
COMPLETING TASKS IN HELP	HE STEPS	
LIST OF KEYWORDS OR QUICKPATHS FOR A SUBJECT	HE (SUBJECT NAME) FOLLOWED BY GP QPS	HE TICKETING GP QPS

>MD

GGCODE

Command Page 1

> ggcode

```
          CODES                      EN  16MAR17 1322Z  
GG CODE  
  
FOR INFORMATION ON ADVICE CODES WHICH REQUIRE ACTION FROM THE  
AGENT, ENTER:      HE PNR, THEN GP STA.  
  
FOR HELP ON CITY, AIRPORT, AIRCRAFT, CAR AND HOTEL CODES, SEE:  
HE ENCODE.  
  
FOR AMADEUS FARE QUOTE CODES, SEE GG FQT  
  
FOR INFORMATION ABOUT SSR CODES, ENTER:      HE SSR, THEN GP SR4  
  
FOR INFORMATION ABOUT MEAL CODES, ENTER:      HE MEAL CODES  
  
THIS PAGE DESCRIBES THE AMADEUS INPUT AND OUTPUT ACTION  
CODES.  
  
INPUT ACTION CODES. . . . MS22  
OUTPUT ACTION CODES . . . . MS64  
GLOBAL ROUTING INDICATORS.. MS106
```

>MD

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>|